



Ontario Health
West

May 15, 2025

Ryan Bell

Chief Executive Officer

CVH (No. 11) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.), formerly *Hanover Operating Inc.*

5015 Spectrum Way, Suite 600

Mississauga, ON L4W 0E4

rbell@southbridgecare.com

DELIVERED ELECTRONICALLY

Dear Ryan:

Re: CCA s. 22 Notice and Amendment of Long-Term Care Home Service Accountability Agreement ("Amendment Letter")

The *Connecting Care Act, 2019* ("CCA") requires Ontario Health ("OH") to notify a health service provider when OH proposes to enter into, or amend, a service accountability agreement with that health service provider.

OH hereby gives notice and advises CVH (No. 11) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.), formerly *Hanover Operating Inc.* (the "HSP") of OH's proposal to amend the Long-Term Care Home Service Accountability Agreement (as described in the CCA) currently in effect between OH and the HSP (the "SAA") due to the transfer of Long-Term Care (LTC) Home Licence.

Subject to the HSP's acceptance of this Amendment Letter, the SAA will be amended with effect on May 1, 2025, as set out below. All other terms and conditions of the SAA will remain in full force and effect.

The terms and conditions in the SAA are amended as follows:

- 1) Each reference to "*Hanover Operating Inc.*" is deleted and replaced with "CVH (No. 11) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)."
- 2) The name of the Licensee has been changed from Hanover Operating Inc. to CVH (No. 11) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.).
- 3) The enclosed new Licence (2599-L04) has been issued effective May 1, 2025, until December 31, 2029, to reflect the name change of the Licensee.


Unless otherwise defined in this Amendment Letter, all capitalized terms used in this letter have the meanings set out in the SAA.

May 15, 2025

Please indicate the HSP's acceptance and agreement to the amendments described in this Amendment Letter by signing below and returning the signed version of this entire letter via email to OH-West-Reports@ontariohealth.ca **within 10 business days upon receipt of this letter.**

The HSP and OH agree that this Amendment Letter may be validly executed electronically, and that their respective electronic signature is the legal equivalent of a manual signature. Should you have any questions regarding the information provided in this Amendment Letter, please contact Adeela Manzoor, Analyst, Performance and Accountability at Adeela.Manzoor@ontariohealth.ca.

Sincerely,

DocuSigned by:

8237BC09888B4E9...

Mark Brintnell

Vice President, Performance, Accountability and Funding Allocation
Vice-président, Performance, responsabilité et allocation de financement
Ontario Health (West) | Santé Ontario Ouest

Attachment(s):

- Schedule A - Description of Home and Services-The Village Seniors Community
- New Licence (2599-L04) - The Village Seniors Community

cc. Catherine Viveiros, Operations Analyst, Southbridge Health Care LP
Susan deRyk, Chief Regional Officer, Ontario Health Central & West Regions
Shirley Koch, Director, Capacity, Access and Flow, Ontario Health West
Erin Link Petersen, Director, Performance, Accountability and Funding Allocation,
Ontario Health West

Signature page follows

May 15, 2025

AGREED TO AND ACCEPTED BY

CVH (No. 11) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.) in respect to The Village Seniors Community

By:



Ryan Bell
Chief Executive Officer

05/23/2025

mm/dd/yyyy

I have authority to bind the health service provider.

2023-24 Description of Home and Services

LTCH Name: The Village Senior Community

A.1 General Information

Name of Licensee: (as referred to on your Long-Term Care Home Licence)	CVH (No. 11) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)		
Name of Home: (as referred to on your Long-Term Care Home Licence)	The Village Senior Community		
LTCH Master Number (e.g. NH9898)	NH1126		
Address	101 10th Street		
City	Hanover	Postal Code	N4N 1M9
Accreditation organization	CARF		
Date of Last Accreditation (Award Date – e.g. May 31, 2020)	March 13, 2020	Year(s) Awarded (e.g. 3 years)	3 Years
French Language Services (FLS)	Identified (Y/N)	N	Designated Y/N N
Culturally Designated Home	Self Identified (Y/N)	N	Specific Community Served (i.e ethnic, linguistic or religious) N

2023-24 Description of Home and Services

LTCH Name: The Village Senior Community

A.2 Licensed or Approved Beds & Classification / Bed Type

1. Licence Type	Total # of Beds <u>Note:</u> Each individual licence should be on a separate row. Please add additional rows as required.					Licence Expiry Date (e.g. May 31, 2025)	Comments/Additional Information
	A	B	C	Upgraded D	New		
Licence ("Regular" or Municipal Approval)			70			Dec 31, 2029	Licence Number: 2599-L04
TOTAL BEDS (1)	70						
Please include information specific to the following types of licences on a separate line below. Temporary Licence, Temporary Emergency Licence, or Short-Term Authorization						<u>Note:</u> Each individual licence should be on a separate row. Please add additional rows as required.	
2. Licence Type	Total # of Beds		Licence Expiry Date (e.g., May 31, 2025)		Comments/Additional Information		
Temporary							
Temporary Emergency							
Short-Term Authorization							
TOTAL BEDS (2)	0						
TOTAL # OF ALL LICENSED BEDS (1) + (2)	70						

2023-24 Description of Home and Services

LTCH Name: The Village Senior Community

Usage Type	Total # of Beds	Expiry Date (e.g., May 31, 2025)	Comments/Additional Information <u>Please specify number of beds designated as Behavioural Support Unit (BSU) Beds, Other Designated Specialized Unit Beds and Beds held as Isolation **</u>
Long Stay Beds (not including beds below)	68	Dec 31, 2029	Licence Number: 2599-L04
Convalescent Care Beds			
Respite Beds			
ELDCAP Beds			
Interim Beds			
Veterans' Priority Access beds	2	Dec 31, 2029	Licence Number: 2599-L04
Beds in Abeyance (BIA)			
Designated Specialized Unit beds			
Other beds *			
Total # of all Bed Types (3)	70		

*Other beds available under a Temporary Emergency Licence or Short-Term Authorization

** Include beds set aside in accordance with Emergency Plans (O. Reg 246/22 s. 268)

2023-24 Description of Home and Services

LTCH Name: The Village Senior Community

A.3 Structural Information

Type of Room (this refers to structural layout rather than what is charged in accommodations or current occupancy).

Room Type	Rooms	Multiplier	Number of beds
Number of rooms with 1 bed	5	x 1	5
Number of rooms with 2 beds	13	x 2	26
Number of rooms with 3 beds	5	x 3	15
Number of rooms with 4 beds	6	x 4	24
Total Number of Rooms	29	Total Number of Beds*	70

***Ensure the "Total Number of Beds" above matches "Total # of all Bed Types (3)" from Table A.2**

Original Construction Date (Year)	1978
Redevelopment: Please list year and details (unit/resident home area, design standards, # beds, reason for redevelopment. If active, please provide stage of redevelopment and forecasted year of completion.)	1) Home has been approved for redevelopment, unable to forecast completion date.

Number of Units/Resident Home Areas and Beds

Unit/Resident Home Area	Number of Beds
A Hall	39
B Hall	31
Total Number of Beds (Ensure total matches "Total # of all Bed Types (3)" from Table A.2)	70

Other Reporting

Accommodation Breakdown*

Accommodation Type	Basic	Semi-Private	Private
Total Beds	39	26	5

*For accommodation definition see *Fixing Long-Term Care Act, 2021* (<https://www.ontario.ca/laws/regulation/220246#BK4>)